



Personalization of Learning: 2019-20 Device Protection Plan

South Washington County Schools (ISD 833) is offering families the option of purchasing a Device Protection Plan to protect personal devices provided to students by the district. The plan provides coverage for accidental damage to the device; damage from fire, flood, natural disasters, or power surges; and theft (with filed police report).

The participation cost for those choosing to enroll in the Device Protection Plan is \$30 annually per device. Families who qualify for federal educational benefits, such as free and reduced meals, will also be eligible for reduced pricing (\$15 annually per device) on the plan or free coverage by the plan. If families are eligible, the pricing will automatically be reflected in each student's FeePay account. In addition, families with multiple children will not pay more than \$90 per year for Device Protection Plans. Payment on Device Protection Plans is due upon issuing of the student's device. **The protection fee is nonrefundable.** Coverage begins upon receipt of the payment and ends at the conclusion of the scheduled school year.

The Device Protection Plan does not cover:

- Lost or intentionally damaged devices
- Charging cable, power adapter and iPad cases that are lost, stolen or damaged
- Damage to the iPad while the case is not appropriately on the iPad (Chromebooks do not have cases)

Cost for replacement of device accessories:

- Apple Lightning to USB charging cable for iPads - \$20
- Apple USB power adapter charging "brick" - \$20
- iPad protective case - \$35
- Chromebook charging cable (2 pieces) - \$30

The Device Protection Plan does not have a co-payment deductible device repair/replacement fee for the **first** incident of damage or claim within the academic year. However, a co-payment deductible repair/replacement fee is **required** for multiple incidents or claims made during the same period of coverage for the selected Device Protection Plan.

Device Protection Plan Repair/Replacement Fee Deductible Schedule:

- 1st incident /repair claim - \$0
- 2nd incident /repair claim – up to \$299
- Additional incidents /repair claims - up to \$299+ and device privileges lost

All Device Protection Plan claims must be reported to an administrator of your child's school within 72 hours. In cases of theft or other criminal acts a police report, or fire report in the case of fire, **MUST** be filed by the student or parent for the protection coverage to be utilized. A copy of the police/fire report must be provided to the administrator at your school. Families who waive the Device Protection Plan option will be held responsible for **ALL** damage to the district devices(s) including, but not limited to, broken screens, cracked or damaged casing or components, damaged ports or buttons, missing keys or broken keypads, broken touchpads, inoperability from jailbreaking, etc. Stolen or lost devices or accessories such as cases, cables and power adapters, will be charged the actual replacement cost.

INTENTIONAL DAMAGE: The Device Protection Plan DOES NOT cover intentional damage to the device. Students/parents are responsible for full payment of intentional damages. This includes any damage to the iPad if the iPad was not in the FULL protective case issued by the district.

Note:

- Families who **waive** the Device Protection Plan will be responsible for the full cost of repair or replacement of the device.
- The district issued device accessories, charging cable, power adapter "brick" and case (for iPad) are **not covered** by the **Device Protection Plan** and remain the responsibility of the student/family.

COVERAGE

Items	Protection Plan through the District		Waived Protection Plan
	Covered	Not Covered	Estimated Repair Costs
iPad/Chromebook			
<ul style="list-style-type: none"> • Accidental damage (drops/spills) 	√		Up to \$299
<ul style="list-style-type: none"> • Cracked screen (<i>Damaged or broken screen costs are determined by what layer of the screen is broken.</i>) 	√		\$179+
<ul style="list-style-type: none"> • Audio port 	√		\$60+
<ul style="list-style-type: none"> • Battery 	√		\$179+
<ul style="list-style-type: none"> • Wi-Fi card 	√		\$179+
<ul style="list-style-type: none"> • Charging/dock port 	√		Up to \$299
<ul style="list-style-type: none"> • Dent removal (<i>Screen needs to be removed</i>) 	Minor	Severe	Up to \$299
<ul style="list-style-type: none"> • Liquid submersion 	√		Up to \$299
<ul style="list-style-type: none"> • Fire 	√		\$299
<ul style="list-style-type: none"> • Flood 	√		\$299
<ul style="list-style-type: none"> • Mechanical failure 	√		Up to \$299
<ul style="list-style-type: none"> • Natural disasters 	√		Up to \$299
<ul style="list-style-type: none"> • Power surge by lightning 	√		Up to \$299
Lost Device		√	\$299
Intentional damage (<i>Observed and/or determined by the damage.</i>)		√	Up to \$299
iPad damaged while NOT using the provided protective case.	VOIDED	√	Up to \$299
iPad protective case		√	\$35
iPad charging adapter “brick”		√	\$20
iPad charging cord		√	\$20
Chromebook charging cord (2 parts)		√	\$30

Coverage Options

Period of Coverage	Full Cost	Reduced Cost	Deductible
Tri 1-3	\$30	\$15	1 st incident - \$0 2 nd incident – Cost of repair up to \$299 3 rd incident – Cost of repair up to \$299 and loss of device privileges <ul style="list-style-type: none"> • Payments for the Device Protection Plan are non-refundable. • The iPad requires the USE of the full protective iPad case issued by the district, otherwise the plan is VOIDED. • Reduced pricing and free coverage is available for qualifying families.
Tri 2-3	\$20	\$10	
Tri 3	\$10	\$5	

How to pay: FeePay (online) at sowashco.feepay.com
 Check (make checks payable to “District 833”)
 Cash
 Money Order